

RMAIL FACTSHEET



REGISTERED RECEIPT

Registered Email with RMail: Registered Receipt as a Compliance Record for email transactions

Unique: Only RMail will provide you with a Registered Receipt for every email message that was sent registered. It contains all the necessary information such as delivery time, IP addresses, log files and content. This provides a high level of evidential value when it is required in a legal dispute.

If you are legally obliged to encrypt emails with sensitive data or comply with other regulations, you must be able to prove that you meet the requirements. In the event of an IT audit or dispute, you can prove your compliance obligations thanks to the Registered Receipt.

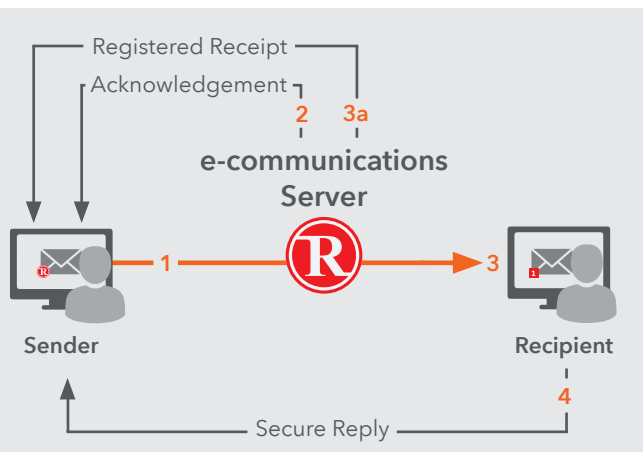
The Registered Receipt not only contains all the important information regarding the delivery of your message, but also a sealed version of your original message. This means that you can send your receipt to anyone to restore the facts themselves. Everyone (e.g. you, parties of a dispute, lawyers, judges, IT audit companies, etc.) who owns a copy of the Registered Receipt can authenticate the original facts and the original message.

Proving email delivery and encryption

Any standard email can easily be manipulated. Even just when forwarding, time and content can be edited. Therefore, it is no surprise that standard email is not accepted as evidence by courts in most cases.

The General Data Protection Regulation (GDPR) of the EU aims to harmonise data protection in Europe.

Our Registered Receipt serves as proof of compliance with these standards as specified in article 5, paragraph 2 of GDPR.



- 1 Registered Email is sent.
- 2 Acknowledgement email is sent. This email informs the sender about the successful processing of the message by the e-communications system.
- 3 The message is delivered to the recipient's inbox.
- 3a Registered Receipt is sent.
 - The e-communications server collects log files of the transaction path and creates a Registered Receipt including the original content - sealed and digitally signed.
 - » Who sent what when how to whom?
 - The Registered Receipt is sent to the original sender as proof of facts. All data collected is securely deleted from the server afterwards.
- 4 The recipient has the option to reply securely without downloading anything or registering anywhere.

The Receipt

The Registered Receipt is a full delivery receipt that is automatically generated and sent to the original sender or is archived at a central place. It contains information to prove the delivery, content and time of the email transmission.

HTML Receipt

The attached „HTML Receipt“ file contains the original email and attachments, audit trail, delivery information, digital fingerprints and times. This information is cryptographically stored and embedded in the Registered Receipt email and is therefore tamper-proof. The information is always stored with the sender only, never on third-party systems.

Verification

In the event of a legal dispute involving email, the sender can verify the Registered Receipt email at any time and free of charge without setting up an account. The sender can also send the document to the opposing party for their own authentication.

Delivery Status

The Registered Receipt contains all information about the delivery and delivery status of the email transaction.

Audit Trail

RMail logs the delivery audit trail and transaction metadata. This includes the SMTP dialogs and other transmission data, and is a statement of fact as to what transpired.



This receipt contains verifiable proof of your RPost transaction.
The holder of this receipt has proof of delivery, message and attachment content, and official time of sending and receipt. Depending on services selected, the holder also may have proof of encrypted transmission and/or electronic signature.

To authenticate this receipt, forward this email with its attachment to verify@r1.rpost.net

Delivery Status					
Address	Status	Details	Delivered (UTC)	Delivered (local)	Opened (local)
support@frama.se	Delivered to Mailbox	Delivery confirmed by recipient mail server at mail.frama.se	07/09/2017 09:35:00 AM (UTC)	07/09/2017 09:35:00 AM	

*UTC represents Coordinated Universal Time: <https://www.mail.com/resources/coordinated-universal-time/>

Message Envelope	
From:	Support IP Konfiguration <support@frama.se>
Subject:	Support IP Konfiguration
To:	support@frama.se
Cc:	
Bcc:	
Network ID:	07/09/2017 09:34:58 AM (UTC)
Received by RMail System:	07/09/2017 09:34:58 AM (UTC)
Client Code:	

Message Statistics	
Tracking Number:	44903
Message Size:	44903
Features Used:	

Delivery Audit Trail
9/7/2017 9:34:59 AM starting [remote] in 9/7/2017 9:34:59 AM connecting from [remote] to [remote] via [remote]...
9/7/2017 9:34:59 AM connected from [remote] to [remote] via [remote]...
9/7/2017 9:34:59 AM <<< EHLO [remote] in 9/7/2017 9:34:59 AM >>> [remote]...
9/7/2017 9:34:59 AM >>> 250-PIPELINING in 9/7/2017 9:34:59 AM >>> 250-SIZE 20480000 in 9/7/2017 9:34:59 AM >>> 250-ETRN in 9/7/2017 9:34:59 AM >>> 250-STARTTLS in 9/7/2017 9:34:59 AM >>> 250-AUTH SCRAM-SHA-1 DIGEST-MD5 OTP CRAM-MD5 NTLM PLAIN LOGIN in 9/7/2017 9:34:59 AM >>> 250-ENHANCEDSTATUSCODES in 9/7/2017 9:34:59 AM >>> 250-BITMIME in 9/7/2017 9:34:59 AM >>> 250 DSN in 9/7/2017 9:34:59 AM <<< STARTTLS in 9/7/2017 9:34:59 AM >>> 220 2.0.0 Ready to start TLS in 9/7/2017 9:35:00 AM [remote]...
9/7/2017 9:35:00 AM <<< MAIL FROM [remote] in 9/7/2017 9:35:00 AM >>> 250-PIPELINING in 9/7/2017 9:35:00 AM >>> 250-SIZE 20480000 in 9/7/2017 9:35:00 AM >>> 250-ETRN in 9/7/2017 9:35:00 AM >>> 250-AUTH SCRAM-SHA-1 DIGEST-MD5 OTP CRAM-MD5 NTLM PLAIN LOGIN in 9/7/2017 9:35:00 AM >>> 250-ENHANCEDSTATUSCODES in 9/7/2017 9:35:00 AM >>> 250-8BITMIME in 9/7/2017 9:35:00 AM >>> 250 DSN in 9/7/2017 9:35:00 AM <<< MAIL FROM [remote] in 9/7/2017 9:35:00 AM >>> BODY=BITMIME RET=FULL in 9/7/2017 9:35:00 AM >>> 250 2.1.0 Ok in 9/7/2017 9:35:00 AM <<< DATA in 9/7/2017 9:35:00 AM >>> 354 End data with <CR><LF> <CR><LF> in 9/7/2017 9:35:00 AM >>> 221 2.0.0 Bye in 9/7/2017 9:35:00 AM closed [remote]...
This is the mail system at [remote]. Your message was successfully delivered to the destination(s) listed below. If the message was delivered to mailbox you will receive no further notifications. Otherwise you may still receive notifications of mail delivery errors from other systems. The mail system [remote] delivery via avcheck: delivered via avcheck service

Your Benefits

Cut costs	Know who sent what when how to whom, at only a fraction of the cost of a registered or certified letter.
Compliance	The Registered Receipt is your proof of compliance with article 5, paragraph 2 of GDPR. You can verify the receipt at any time or forward it to someone else for authentication.
Easy to use	The RMail plugin is seamlessly embedded into your current email software. Right next to the „Send“ button, the „Send Registered“ button appears after the installation.

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